

# 23 Benchmark Resorts, Gemstone Collection - TripAdvisor Certificate of Excellence

08/03/2017



The Woodlands (Houston), Texas, August 2017 ...BENCHMARK®, a global hospitality company, announces that 23 of its properties have been honored with the 2017 TripAdvisor® Certificate of Excellence, which recognizes top-rated hotels, restaurants and attractions in the United States and globally. The Certificate of Excellence is determined by traveler reviews on TripAdvisor, the world's largest travel site. Twelve Benchmark Resorts & Hotels and eleven Gemstone Collection properties received the coveted recognition, one of the travel industry's most prestigious awards.

“This is an exceptional honor for Benchmark, coming only a year after our successful merger with Gemstone Hotels & Resorts,” says Alex Cabañas, CEO of Benchmark. The merger increased the company's portfolio to a total of 70 properties and 8300 guest rooms in the US, Caribbean and Japan. Benchmark has since added two more properties to Benchmark Hotels & Resorts and two to Gemstone Collection.

“We are especially proud that, based on guest reviews of each of our hotels and resorts, all are in the top 10% of properties globally in terms of traveler reviews,” Mr. Cabañas said. He noted that several properties were repeat winners and that the Hotel Roanoke & Conference Center won for the sixth consecutive year.

These exceptional properties span beach and golf resorts, urban hotels, boutique properties, ski lodges and conference centers. Located in America's most popular cities and travel destinations, the winning hotels include:

## **Benchmark Resorts & Hotels**

- Chaminade Resort & Spa - Santa Cruz, CA
- Santa Barbara Beach & Golf Resort - Curaçao
- Turtle Bay Resort - North Shore, Oahu, HI
- Eaglewood Resort & Spa - Chicago, IL
- The Heldrich - New Brunswick, NJ
- Edith Macy Conference Center - Briarcliff Manor, NY
- Dollywood's DreamMore Resort and Spa™ - Pigeon Forge, TN
- The Chattanooga - Chattanooga, TN
- Hotel Contessa - San Antonio, TX
- Hotel Roanoke & Conference Center - Roanoke, VA
- The Inn at Virginia Tech - Blacksburg, VA
- Stonewall Resort - Roanoke, WV

## **Gemstone Collection**

- Spanish Garden Inn - Santa Barbara, CA

- Garden of the Gods - Colorado Springs, CO
- Tivoli Lodge - Vail, CO
- Costa d'Este Beach Resort & Spa - Vero Beach, FL
- Marenas Beach Resort - Sunny Isles Beach, FL
- Villas of Grand Cypress - Orlando, FL
- Ames Boston Hotel - Boston, MA
- Copley Square Hotel - Boston, MA
- The Essex Resort & Spa - Essex Junction, VT
- Topnotch Resort - Stowe, VT
- Willows Lodge - Woodinville, WA

#### About TripAdvisor®

TripAdvisor®, the world's largest travel site, enables travelers to unleash the full potential of every trip. With more than 500 million reviews and opinions covering the world's largest selection of travel listings worldwide -- over 7 million accommodations, airlines, attractions, and restaurants -- TripAdvisor provides travelers with the wisdom of the crowds to help them decide where to stay, how to fly, what to do and where to eat. TripAdvisor also compares prices from more than 200 hotel booking sites so travelers can find the lowest price on the hotel that's right for them. TripAdvisor-branded sites are available in 49 markets, and are home to the world's largest travel community of 390 million average unique monthly visitors, all looking to get the most out of every trip. TripAdvisor: Know better. Book better. Go better.

#### About Gemstone Collection

The Gemstone Collection includes distinctive hand-picked properties in spectacular and popular U.S. destinations coast to coast. Each upscale resort and hotel destination provides highly-personalized service and luxury reflective of the charm and unique character of the destination, while in keeping with the collection's shared mission and passion for excellence. A distinguished portfolio of BENCHMARK®, a global hospitality company, which has been a leading US-based hospitality management company for nearly 40 years, the Gemstone Collection is the preferred choice of guests who yearn for inspiring and transformative experiences, customization over conformity, stimulation over predictability, and adventure over routine. [www.gemstonehotelcollection.com](http://www.gemstonehotelcollection.com) To become a fan on Facebook, visit [www.facebook.com/GemstoneHotelCollection](http://www.facebook.com/GemstoneHotelCollection), or follow us on Twitter at [www.twitter.com/GemstoneHotels](http://www.twitter.com/GemstoneHotels), on Instagram at [www.instagram.com/gemstonehotels](http://www.instagram.com/gemstonehotels), and on Pinterest at <https://www.pinterest.com/benchmarkhotels/gemstone-hotels>

#### About Benchmark Resorts & Hotels®

Benchmark Resorts & Hotels® features the finest in lodging, dining, recreational and meeting accommodations. Featuring unique and distinctive properties renown for exceptional service and for creating unforgettable memory-making experiences, it is the signature portfolio of BENCHMARK®, a global hospitality company, which has been a leading US-based hospitality management company for nearly 40 years. Many Benchmark Resort & Hotels' properties are certified by IACC, the association that represents the finest meeting venues and services globally, and many have also been recognized with the coveted Benchmark Conference Centers® certification of meeting excellence.

[www.benchmarkresortsandhotels.com](http://www.benchmarkresortsandhotels.com). To become a fan on Facebook, visit [www.facebook.com/BenchmarkResortsandHotels](http://www.facebook.com/BenchmarkResortsandHotels) Follow us on Twitter at <https://twitter.com/BenchmarkHotels>, on Instagram at [www.instagram.com/benchmarkresortsandhotels](http://www.instagram.com/benchmarkresortsandhotels), and on Pinterest at [www.pinterest.com/benchmarkhotels](http://www.pinterest.com/benchmarkhotels)

## Contacts

Ken Ellens  
 Ken Ellens Communications  
[kenEllens@aol.com](mailto:kenEllens@aol.com)  
 Phone: 201-758-2864