

## REGIONAL PRODUCE PARTNERSHIP



### HIGH QUALITY & CUSTOMIZABLE PROGRAM TAILORED TO FIT YOUR NEEDS

#### **Specialty & Local**

Produce Alliance works with 100+ distributors nationwide that provide quality and locally sources produce from the fields of the grower to the plate of the consumer. We have a rolodex of over 2,500 local farms which have been vetted for food safety and quality assurance and are settled with a 250-mile radius of your distributor(s). The variation of commodities is endless from delicate microgreens and berries to locally sourced squash from the Midwest. The number of growers varies by region, but that does not stop the Produce Alliance team from getting locally sourced produce to your door.

#### **Food Safety & Quality Assurance**

- Our Grower Partners, Suppliers and Distributors meet specific food safety guidelines and are compliant with the Food Safety Modernization Act, FSMA.
- Your Online Document Portal contains access to Supplier Audits, Distributor Audits, COI, Claims, Recall Monitor, FSMA Compliance Documentation
- Historical Recall and Food Safety documentation available inside your PA Client Dashboard

#### **Digital IT & Service**

- Custom cloud-based management portal
- Interactive reporting tiles (Compliance Report, Insights & Analytics Supporting Financial Data, Market Trends (Reports & Alerts), Spec Manual, Storage & Handling Guides)
- Produce Alliance Ordering App
- QA Claim Submission Platform & Interactive Support Request tile
- Customizable reporting for corporate

#### **Customer Support**

- Centralized email specific to your brand
- After hour & weekend support
- Resolution of quality assurance claims
  - Redeliveries, credits, etc.
- ETA requests
- Ordering questions/issues
- Order guide questions/issues
- Invoice questions/issues
- Full support for LTO rollouts
- Growth & Expansion: Dedicated Implementation Team that allows for speed of growth across market(s)

# 150+ PREMIUM GROWERS

100+ HAND PICKED DISTRIBTORS

60,000+ CLIENT LOCATIONS SERVED

